

energy update



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NOV | 23

FREE INSTALLATION

Give the gift of independence this season by subscribing a loved one to our FirstCall service. FirstCall is our emergency response system that is activated by a fall or by pressing a button.

This service is available to members AND non-members within our service territory.

Learn more about FirstCall at www.acrec.com/firstcall or by calling **Kim Kloke at 888-788-1551**.

FREE installation of FirstCall systems through December 29, 2023!

FIRSTCALL
Emergency Response System



888-788-1551

Load Management Test for Dual-Fuel Electric Heating



If you participate in ACEC's interruptible heating program (also known as dual fuel or load management), your system will be tested on **WEDNESDAY, NOVEMBER 15**, beginning at 7 a.m., with restoration to begin at 10 a.m.

At that time, the electricity powering your electric heating system will be interrupted and cause your backup heating system to operate. All power will be restored by noon.

This annual test is conducted to ensure your backup heating system is working and will

adequately keep your home at a comfortable temperature during control periods this winter. The test also ensures the control equipment is functioning properly.

If you have any questions about the load control event or about your dual fuel account, please contact Ryan Wagner at 888-788-1551.

ONLINE CONTROL STATUS

Did you know you can check the status of load control from the convenience of your home or phone? Visit www.acrec.com and click on Load Control Status at the top right.

Stay Vigilant of Utility Scams

It is the world we live in today – the necessity to pause and consider before we click, answer or respond to someone seeking information. No industry, person or business is off limits to scammers, who even try to con their way into the utility industry.

The Better Business Scam Tracker reports that victims usually lose \$274 in all types of scams and \$500 in a utility scam.

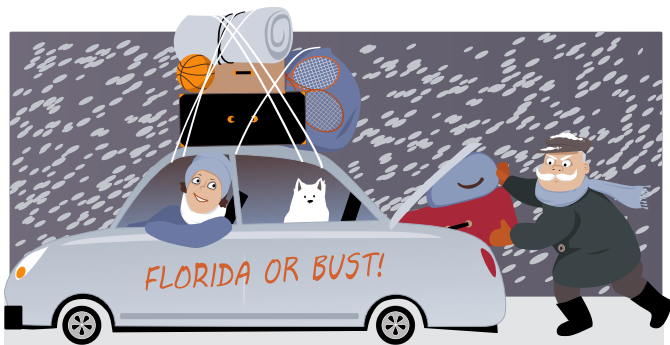
When it comes to power bills, scammers make threatening phone calls to consumers to demand immediate payment, or else! (Or else their service will

be shut off, they threaten.) This deceiving claim is often made during the height of summer or winter, when people want to stay comfortable during the extreme heat or cold.

However, utilities like ACEC send initial disconnection notices in writing. ***If you think you have been contacted as a part of a scam, call ACEC immediately at 888-788-1551.***

Happy Thanksgiving

Our office will be closed on Thursday, November 23, for Thanksgiving. We will reopen at 7:30 a.m. Friday, November 24.



Snowbirds Leaving for the Winter?

Please call the Co-op to notify us of your temporary address and to make billing arrangements while you're away.

NEVER EMAIL PERSONAL INFORMATION

Please bring any sensitive information to our office and do not email it to us. We want to help you keep your personal information secure.



Energy Efficiency Tip of the Month

The holiday season is upon us, and that means we'll be using more energy in the kitchen. When possible, cook with smaller countertop appliances instead of the stovetop or oven. Smaller appliances like slow cookers, air fryers and Instant Pots consume less energy.

When using the oven or stovetop, match the size of the pot to the heating element and place a lid over the pot while cooking. The food will cook faster, and you'll use less energy.

Source: Dept. of Energy

